

14 July 2018

*CCG Headquarters*  
**First Floor**  
**Staffordshire Place 2**  
Stafford  
ST16 2LP  
Tel: 01785 356944

Dear

**Re: Request for information under the Freedom of Information Act 2000**  
**Ref no: CAS-03643-L9Z0H5-CC, CAS-03644-C2B0X4-SAS, CAS-03645-S5Y7V3-SE**  
**& CAS-03647-T0M3Y2-ES**

Thank you for your correspondence dated 30 July 2018 making a request under the Freedom of Information Act 2000 for information which may be held by NHS Cannock Chase Clinical Commissioning Group (CCG), NHS East Staffordshire CCG, , NHS Stafford and Surrounds CCG, and NHS South East Staffordshire and Seisdon Peninsula CCG, NHS Stoke on Trent CCG and NHS North Staffordshire CCG.

**You requested the following information and our response is detailed below:**

1. Please list the wheelchair services provided by the CCG, including:

- i. The provider - Opcare LTD Company number: 02905086
- ii. The geographical area covered:

**NHS North Staffordshire CCG (ODS 05G)**

**NHS Stoke-on-Trent CCG (ODS 05W)**

**NHS Cannock Chase CCG (ODS 04Y)**

**NHS East Staffordshire CCG (ODS 05D)**

**NHS South East Staffordshire and Seisdon Peninsula CCG (ODS 05Q )**

**NHS Stafford and Surrounds (ODS 05V)**

- iii. Brief description of the provision covered?

**To provide wheelchairs to support individuals to live an independent life in the community supported to participate in everyday activities enabled by the provision of an appropriate wheelchair and associated services. Thereby improving the quality of life for the individual, their family and carers. The Wheelchair Service shall provide a service for all children and adults with a permanent physical condition that significantly impairs their ability to walk.**

- iv. The need level met (i.e. low, end of life, hospital discharge, etc)

**LOW, MED,HIGH,SPECIAL level of needs to be met.**

2. For each instance where the answer to 'A I' is anything other than the CCG itself:

i. The date when the related contract began

**1st April 2017**

ii. The annual cost of the contract to the CCG

Commissioner	Year 1 2017/18	Year 2018/19	Year 3 2019/20
NHS NORTH STAFFORDSHIRE CCG	<b>590,984</b>	<b>563,030</b>	<b>556,042</b>
NHS STOKE ON TRENT CCG	<b>835,481</b>	<b>795,962</b>	<b>786,082</b>
NHS STAFFORD AND SURROUNDS CCG and CANNOCK CHASE CCG *	<b>537,146</b>	<b>511,739</b>	<b>505387</b>
NHS SOUTH EAST STAFFORDSHIRE AND SEISDON PENINSULA CCG and NHS EAST STAFFORDSHIRE CCG **	<b>573,348</b>	<b>546,228</b>	<b>539,449</b>
Total	<b>2,536,959</b>	<b>2,416,959</b>	<b>2,386,960</b>

**Stafford and Surrounds directly receive the funding centrally for Cannock Chase CCG**

**South East Staffordshire and Seisdon Peninsula CCG directly receive the funding centrally for East Staffordshire CCG**

iii. The annual cost of the service at the last point it was provided directly by the CCG

**Not applicable. The CCG is a Commissioning organisation and has never provided wheelchair services directly.**

iv. The date when the current contract will expire

**31<sup>st</sup> March 2020**

3. For each instance where the answer to 'A i' is the CCG

- i. The annual cost to the CCG of the service for each of the following financial years: 2015/16, 2016/17, 2017/18 and 2018/19

**Not applicable. The CCG is a Commissioning organisation, and has never provided wheelchair services directly.**

4. The following information about wheelchair service use

- i. The current total longest open episode of care for (a) adults and (b) children, in weeks

**The CCG do not hold this information. It should be requested directly from the provider – Opcare**

- ii. The average waiting time in weeks for the following financial years: 2015/16, 2016/17, 2017/18 and 2018/19 (up until the date on which this request is received)

**The CCG do not hold this information. It should be requested directly from the provider. For 2015/16 and 2016/17 this would SSOTP. For 2017/18 and 2018/19 this would be Opcare.**

- iii. The total annual spend on wheelchair services for the following financial years 2015/16, 2016/17, 2017/18 and 2018/19

Commissioner	2015/16	2016/17	2017/18	2018/19
NHS North Staffordshire CCG	£848,182	£775,917	£590,984	£563,030
NHS Stoke on Trent CCG	£1,199,153	£1,096,986	£835,481	£795,962
NHS Stafford and Surrounds CCG and NHS Cannock Chase CCG	£645,275	£734,512	£537,146	£511,739
NHS South East Staffordshire & Seisdon Peninsula CCG and NHS East Staffordshire CCG.	£682,727	£777,143	£573,348	£546,228
Total	£3,375,337	£3,384,558	£2,536,959	£2,416,959

**Stafford and Surrounds directly receive the funding centrally for Cannock Chase CCG**

**South East Staffordshire and Seisdon Peninsula CCG directly receive the funding centrally for East Staffordshire CCG**

- iv. The total number of complaints relating to wheelchair services received for the following financial years 2015/16, 2016/17, 2017/18 and 2018/19 (and the outcome of complaints if possible)

**2015/16 – 0**

**2016/17 – 0**

**2017/18 - 1 East Staffordshire CCG, 1 North Staffordshire CCG, 1 South East Staffordshire and Seisdon Peninsula CCG.**

**2018/18 - 0 (up to and including end July 2018)**

### **Right of appeal**

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact the FOI team to discuss. However, if you remain dissatisfied with the service you have received in relation to your request and wish to request a review of our decision, this can be formally requested in writing and must be within a reasonable period of time (two calendar months) from the date this response was issued

Initially you should write to the freedom of information officer, either by email on [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information team will make sure your request is investigated by an independent reviewer who was not involved in the original consideration of your request and a written response will be provided within 20 working days.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioners Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Cannock Chase CCG, NHS East Staffordshire CCG, NHS North Staffordshire CCG, NHS Stafford and Surrounds CCG, NHS Stoke on Trent CCG and NHS South East Staffordshire and Seisdon Peninsula. The ICO can be contacted at:

Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

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**Cannock Chase CCG Chair:** Dr Mo Huda **East Staffordshire CCG Chair:** Dr Charles Pidsley **North Staffordshire CCG Chair:** Dr Alison Bradley **Stoke on Trent CCG Chair:** Dr Ruth Chambers **Stafford and Surrounds CCG Chair:** Dr Paddy Hannigan **South East Staffordshire and Seisdon Peninsula CCG Chair:** Dr Shabby Noor **Accountable Officer:** Marcus Warnes

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<https://ico.org.uk/media/for-organisations/documents/1151/datasets-foi-guidance.pdf>

Yours sincerely



**Sally Young**  
**Director of Corporate Services, Governance and Communications**

NHS Cannock Chase CCG  
NHS East Staffordshire CCG  
NHS North Staffordshire CCG  
NHS South East Staffordshire and Seisdon Peninsula CCG  
NHS Stafford and Surrounds CCG  
NHS Stoke-on-Trent CCG

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