

Staffordshire CCGs' Headquarters  
First Floor  
Staffordshire Place 2  
Stafford  
ST16 2LP

24 January 2019

Dear

**Re: Request for information under the Freedom of Information Act 2000**

**Ref no: CAS-04034-K2Q5C6-CC  
CAS-04034-K2Q5C6-ES  
CAS-04034-K2Q5C6-NS  
CAS-04034-K2Q5C6-SAS  
CAS-04034-K2Q5C6-SESSP  
CAS-04034-K2Q5C6-SOT**

Thank you for your correspondence dated 11 January 2019 making a request under the Freedom of Information Act 2000 for information which may be held by NHS Cannock Chase Clinical Commissioning Group (CCG), NHS East Staffordshire CCG, NHS North Staffordshire CCG, NHS Stafford and Surrounds CCG, NHS Stoke-on-Trent CCG and NHS South East Staffordshire and Seisdon Peninsula CCG.

**You requested the following information and our response is detailed below:**

1. Does NHS CCG use an electronic incident/risk management system?

**Yes.**

2. If yes to question 1, what is the name of the system you use?

**Datix.**

3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?

**Yes.**

4. If yes to question 3, could you please detail what additional functions the system is used for (i.e. complaints management and risk management)?

**Complaints & Pals.**

5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?

**This function is provided by the Midlands and Lancashire Commissioning Support Unit to the Staffordshire Clinical Commissioning Groups as part of a larger function and the cost is not itemised, so we are unable to give the financial cost for 2017/18.**

6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?

**This function is provided by the Midlands and Lancashire Commissioning Support Unit to the Staffordshire Clinical Commissioning Groups as part of a larger function and the cost is not itemised, so we are unable to give the financial cost for 2017/18.**

### Right of appeal

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact the FOI team to discuss. However, if you remain dissatisfied with the service you have received in relation to your request and wish to request a review of our decision, this can be formally requested in writing and must be within a reasonable period of time (two calendar months) from the date this response was issued

Initially you should write to the freedom of information officer, either by email on [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information team will make sure your request is investigated by an independent reviewer who was not involved in the original consideration of your request and a written response will be provided within 20 working days.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioners Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Cannock Chase CCG, NHS East Staffordshire CCG, NHS North Staffordshire CCG, NHS Stafford and Surrounds CCG, NHS Stoke on Trent CCG and NHS South East Staffordshire and Seisdon Peninsula. The ICO can be contacted at:

Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

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- Full details of the document/information required for re-use sufficient for NHS Cannock Chase CCG, NHS East Staffordshire CCG, NHS North Staffordshire CCG, NHS Stafford and Surrounds CCG, NHS Stoke on Trent CCG and NHS South East Staffordshire and Seisdon Peninsula CCG to identify it.
- The purpose for which the document/information is to be re-used.

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Yours sincerely



**Sally Young**  
**Director of Corporate Services, Governance and Communications**

NHS Cannock Chase CCG  
NHS East Staffordshire CCG  
NHS North Staffordshire CCG  
NHS South East Staffordshire and Seisdon Peninsula CCG  
NHS Stafford and Surrounds CCG  
NHS Stoke-on-Trent CCG