

Staffordshire CCGs' Headquarters  
First Floor  
Staffordshire Place 2  
Stafford  
ST16 2LP

20 June 2019

Dear

**Re: Request for information under the Freedom of Information Act 2000**

**Ref no: CAS-04439-R0S6R2-CC  
CAS-04439-R0S6R2-SAS  
CAS-04439-R0S6R2-SE  
CAS-04439-R0S6R2-ES  
CAS-04439-R0S6R2-NS  
CAS-04439-R0S6R2-SOT**

Thank you for your correspondence dated 5 June 2019 making a request under the Freedom of Information Act 2000 for information which may be held by NHS Cannock Chase Clinical Commissioning Group (CCG), NHS East Staffordshire CCG, NHS North Staffordshire CCG, NHS Stafford and Surrounds CCG, NHS Stoke-on-Trent CCG and NHS South East Staffordshire and Seisdon Peninsula CCG.

**You requested the following information and our response is detailed below:**

1. Do you have an in-house business intelligence/insight team or function?

**Yes**

2. If so, how many in-house business intelligence/insight staff do you have? Preferably shown via an organisation chart

**6 members of the team including a Head of Business intelligence**

3. What directorate does the business intelligence/insight function fall under within your organisation?

**Strategy, Planning and Performance.**

4. Do you use any third party providers for business intelligence services i.e. CSU? If so, which organisation and for what services?

**Yes/Midlands and Lancashire CSU**

5. If you do use a third party supplier, how many embedded staff do you have within your organisation?

**6**

6. Do you have a risk stratification/population health system? If so, what platform does this sit on i.e. Tableau, Qlikview and is this an in-house system or provided by a CSU/third party provider?

**The Commissioning Support Unit have the Aristotle BI Platform.**

7. Do you have any specific BI software in place to support the work of the business intelligence function such as building dashboards i.e. PowerBI, Qlikview, Tableau? And are these part of an in-house provision provided by a CSU?

**Yes, Aristotle.**

8. How much is your total contract value with any third party/CSU business intelligence/insight provision (if any)?

**£286k (Stoke-on-Trent CCG),**

**£240k (North Staffordshire CCG),**

**£138k (East Staffordshire CCG),**

**£206k (Stafford and Surrounds CCG),**

**£184k (Cannock Chase CCG),**

**£247k (South East Staffordshire and Seisdon Peninsula CCG).**

### **Right of appeal**

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact the FOI team to discuss. However, if you remain dissatisfied with the service you have received in relation to your request and wish to request a review of our decision, this can be formally requested in writing and must be within a reasonable period of time (two calendar months) from the date this response was issued

Initially you should write to the freedom of information officer, either by email on [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information team will make sure your request is investigated by an independent reviewer who was not involved in the original consideration of your request and a written response will be provided within 20 working days.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioners Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Cannock Chase CCG, NHS East Staffordshire CCG, NHS North Staffordshire CCG, NHS Stafford and Surrounds CCG, NHS Stoke on Trent CCG and NHS South East Staffordshire and Seisdon Peninsula. The ICO can be contacted at:

Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

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<https://ico.org.uk/media/for-organisations/documents/1151/datasets-foi-guidance.pdf>

Yours sincerely



**Sally Young**  
**Director of Corporate Services, Governance and Communications**

NHS Cannock Chase CCG  
NHS East Staffordshire CCG  
NHS North Staffordshire CCG  
NHS South East Staffordshire and Seisdon Peninsula CCG  
NHS Stafford and Surrounds CCG  
NHS Stoke-on-Trent CCG